People, Processes, Services, and Things: Using Services Innovation to Enable the Internet of Everything

Hazim Dahir, Bil Dry

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This book guides the reader through the technological advances, business needs, and societal shifts that drive the Internet of Everything (IoE). IoE offers many benefits to industries and organizations that embrace it, but there are real adoption and success barriers to address and overcome. In many cases, services are the solution because they drive IoE application and impact. The business and technical services need to deliver IoE and realize the promised benefits. Discussions include assisting candidate IoE customers to assess and rank priority gaps in business process insight, strategies to connected things, and ways to wrangle and transform data streams of new things

into actionable information. Knowledge of leading practices, organizational values, and sensitivities are keys to successful IoE transformations.

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