



Managing Public Services (Tudor Business Publishing)

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The prevailing dogma has been the portrayal of the private sector as the model to be emulated by the public sector and has been the driving force of government policy toward the public services. Consequently, major changes have resulted in the management of public services provision. This book considers these changes and evaluates the actual and potential consequences of their implication and addresses issues such as: the contracting and enabling state; competition and public service provision; accountability; charters and public service provision; policy, politics and management.

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