



Analytical Network and System Administration: Managing Human-Computer Systems

Mark Burgess

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Analytical Network and System Administration: Managing Human-Computer Systems Mark Burgess Network and system administration usually refers to the skill of keeping computers and networks running properly. But in truth, the skill needed is that of *managing complexity*. This book describes the science behind these complex systems, independent of the actual operating systems they work on.

It provides a theoretical approach to systems administration that:

- saves time in performing common system administration tasks.
- allows safe utilization of untrained and trained help in maintaining mission-critical systems.
- allows efficient and safe centralized network administration.

Managing Human-Computer Networks:

- Will show how to make informed analyses and decisions about systems, how to diagnose faults and weaknesses
- Gives advice/guidance as to how to determine optimal policies for system management
- Includes exercises that illustrate the key points of the book

The book provides a unique approach to an old problem and will become a classic for researchers and graduate students in Networking and Computer Science, as well as practicing system managers and system administrators.



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